

Welcome to Cedar Court Hotels Where All Your Family is Welcome

At Cedar Court Hotels, we know that a night away is even better when your four-legged friends can join the fun. Many of our team members are also proud dog owners, so we've created a welcoming environment that caters to you and your canine companions' needs.

We want every guest to enjoy their time with us, so we kindly ask you to follow these simple 'House Rules' to ensure a paw-sitive experience for all.

PLEASE TURN OVER FOR OUR FULL POLICY



Our Dog Policy

Exploring our gardens:

Enjoy our beautiful garden areas with your dog - we just ask that they remain on a lead and are accompanied at all times. Don't forget to clean up after them; it keeps our lawns enjoyable for all.

Indoor spaces:

While dogs aren't permitted in our Restaurants (including during breakfast service), we offer alternative dining options within the hotel. Our team will be happy to show you these areas, or you can enjoy Room Service in the comfort of your room.

Being considerate:

If your dog becomes vocal (barking or whining), please attend to them promptly to ensure other guests aren't disturbed.

Unattended dogs:

Dogs should not be left alone in your room, as unfamiliar surroundings can cause distress. This may lead to noise or disruption for others, and we'd like to avoid that for everyone's comfort.

Behaviour:

Should a dog display inappropriate behaviour, we may require their immediate removal. Any additional costs for deep cleaning or repairs will be added to your bill.

Fee:

A £15.00 per dog, per night, fee will be added to your room bill. This charge includes the use of our provided dog beds and treats, as well as deep cleaning to ensure the room is spotless for future guests. Assistance dogs are exempt from this fee (see below).

Assistance Dogs

We are proud to welcome assistance dogs at Cedar Court Hotels and recognise their vital role in supporting their owners. Assistance dogs are always welcome and are not subject to the nightly pet fee.

We kindly request proof of your assistance dog's status upon check-in, which can include: • An ID card for your assistance dog

• A harness, jacket, or vest indicating the dog's role, this will help our team to understand your needs.

A training certificate for your assistance dog

Our team approaches these requests with the utmost sensitivity, kindness, and respect, when we request them during the Check In process, to ensure you and your assistance dog feel fully supported during your stay.

Thank you for your understanding and cooperation. If you have any questions about our dog policy or require any special arrangements for your furry friend, don't hesitate to speak to a member of our team.

Warm regards,

The Cedar Court Team 🐾

